

## **GQ.006**

Rev. **2** del 12.10.16

## **Quality Policy**

pag. **1** di **1** 

**Laurini Officine Meccaniche S.r.l.**, from a small artisanal enterprise specializing in the maintenance and repair of agricultural machinery, has evolved into an innovative company with a strong international presence, committed and passionate about the use of an efficient and effective "intelligent force."

**Laurini Officine Meccaniche S.r.I.** has an ambitious vision, aiming to utilize its machinery in major projects worldwide, with the objective of continuously expanding its presence across all five continents.

**Laurini Officine Meccaniche S.r.l.** is an active and proactive partner, capable of assessing and thoroughly understanding the specific and real needs of a company within a particular operational context.

**Laurini Officine Meccaniche S.r.I.** considers the Customer a primary asset and thus works to continuously strengthen the collaborative relationship through ongoing, direct dialogue, measuring customer satisfaction to improve service quality.

The Company's objectives are summarized as follows:

- 1. Full customer satisfaction;
- 2. Constant investment in research and development for a production concept focused on innovation, technology, and new products;
- 3. Production of high-quality operating machines that meet customer requests and comply with industry regulations;
- 4. Reduction of customer complaints;
- 5. Continuous improvement of its quality management system;
- 6. Optimization of the relationship with suppliers to ensure a reliable service over time, both for maintaining the required characteristics of supplies and for respecting delivery schedules and methods.

**Laurini Officine Meccaniche S.r.I.** is engaged in the design, planning, and realization of endless solutions tailored to country-specific initiatives worldwide. Laurini employs highly computerized and robotic machinery, minimizing any margin of error, thereby ensuring quality and safety. Effectively responding to customer needs is the core of the company's expertise, aiming to consistently raise the standards of its products.

**Laurini**'s quality achievements, both in design value and production content (many tools are made with special steels), have been recognized not only by the market but also through significant international awards: four BP Awards in Vancouver in 2005, Sydney in 2007, Beijing in 2011, and Washington in 2013.

**Laurini Officine Meccaniche S.r.I.**, through careful analysis of its processes and associated "risks" and the application of ISO 9001:2015, aims to identify all improvement actions to enhance its management system.